Assessing the needs of student veterans: a proposal to create a Student Veterans Resource Center on campus.

Name of Assessment Project: Assessing the needs of student veterans: a proposal to create a Student Veterans Resource Center on campus.

Name(s) of Person(s) Responsible for Assessment Project:

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<th>Role</th>
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<tbody>
<tr>
<td>Assistant Director (Timothy Borch)</td>
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<td>Veterans Services Coordinator (Lisa Linares)</td>
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Other Contacts:

Providing Department: Admissions & Relations with Schools
Registrar's Office

Program, Service, or Event Related to Assessment Project

Assessing the student needs for a Student Veterans Resource Center on campus.

Assessment Project Description

This project included a survey to all registered student veterans to assess their needs regarding a proposed Veterans Center on campus. The survey questions will focus on determining the wellness needs, academic support needs, and community needs of our student veterans. Additionally, a question was asked soliciting feedback and suggestions on recommended services and programs to benefit other student veterans. Furthermore, focus groups were planned for after the survey in an effort to dig deeper into how the proposed Center may be of benefit to this important student population.

Unit/Program Specific Goals and Learning Outcomes

1. The Veterans Services Workgroup collected feedback from the student veterans on how a Veterans Center can best serve their needs.
2. The information collected was used for the presentations before the University Centers Advisory Board and Student Advisory Fee Committee.
Relationship to Student Affairs

Learning Outcomes:

Assessment Project Start: 1/2/2013
Assessment Project End: 3/28/2013

Population/Sample
The survey went to 261 student veterans and military service members enrolled in winter 2013 and 49 participated in the survey.

Type of Assessment: Needs assessment

Data Collection Tools
Survey was administered through Campuslabs. Focus groups were planned but there was not enough interest. Will need to follow-up to conduct focus groups during a future term.

Data Analysis Methods
Compile survey results and summarize the findings of the focus groups.

Presentation of Findings
Findings will be presented to the Veterans Services Workgroup, as well as during the Student Affairs All Staff Meeting.

Progress: 100%

Link Assessment Project in Campus Labs Baseline

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<tr>
<th>Source Name</th>
<th>Project Name</th>
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<td>All project data</td>
<td>Assessing the Needs of Student Veterans</td>
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Summary of Findings
Based on the survey findings, all but one respondent would like to see a Student Veterans Resource Center on campus. Additionally, topics of interest for future workshops and/or presentations through the Center include:
1. Career information
2. Counseling and wellness programs
3. Transition to university life
4. VA benefits support

To see a complete listing of the results, please see above. Unfortunately, there was not enough interest at this time to conduct focus groups at this time.

Impact of Assessment

The survey results were shared with the Veterans Services Workgroup. Subsequently, several members on the Workgroup presented before the University Centers Advisory Board, which later approved the allocation of space on campus for a Student Veterans Resource Center.

Lessons Learned

The assessment supported the Veterans Services Workgroup's effort to establish a Student Veterans Resource Center on campus. Moreover, using the survey tool through Campus Labs was a great way to include students in the process.

Supplemental Information

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